



## GEHE PHARMA HANDEL GMBH

Safe supply of medicines thanks to automated logistics

### Our Customer

GEHE is a major partner for pharmacies in Germany, supplying them with more than 250,000 available medicines and other health products. GEHE supplies medicinal products from its 19 offices up to four times a day to pharmacies across Germany – in case of an emergency within maximum two hours.

Each shipment contains medicines from about ten of 1,500 producers on the market. Depending on the size of the branch, the assortment covers between 60,000 and 100,000 products.

### GEHE's Challenge

The paper-based picking process in the wholesale warehouse was carried out manually. This resulted in time-consuming assignment of pharmaceutical products, with comparatively high error rates. What's more, the product inventory was managed inefficiently.

The aim was to introduce automated logistics control that would ensure crucial quality in the drug supply chain and prevent mix-up of medical preparations.

WE ARE THE **SUPPLY CHAIN ARCHITECTS.**



## Our Solution

The logistics processes are now paperless and controlled with a custom-fit SCM software. The warehouse staff use coordinated mobile terminals with simple and logical transactions on a graphical interface. They receive only the relevant order information in the form of a mobile dialog. Transparency and security for each customer order is ensured by bar code scanning and automatic identification of products and load carriers.

GEHE achieves optimum investment protection thanks to the extended hardware service of ICS, which guarantees device replacement and repairs with minimal response times.

## In a Nutshell

### The company

Gehe Pharma Handel GmbH  
[www.gehe.de](http://www.gehe.de)

### Industry

Pharmaceutical Wholesale

### Project Challenges

- Manual order picking
- Time consuming sorting and delivery process
- Mix-up of medical preparations

### Solution

- Accurate software for process automation
- Mobile devices with extended service real time data management
- Easier picking process

### Result

- Productivity increase & process reliability and transparency
- Rapid-response drug supply (within 2 hours Germany-wide)
- Maximum investment protection

## The Result

After integration of the automated logistics control, the error rate could be reduced in the long term through a standardized process. In addition, processing time per picking order has been significantly reduced so that productivity could be increased significantly. Employees benefit from simple and ergonomic workflows. Quality and efficiency within the GO-supply chain could considerably increased and workflows are simplified considerably. Pharmacies and their customers now benefit from reliable drug supply.

The ICS Group is looking forward to speaking with you!

Phone: +49 30 473 920 200

E-Mail: [future@ics-group.eu](mailto:future@ics-group.eu)

[www.ics-group.eu/en](http://www.ics-group.eu/en)

