

Repairing Form

Wireless data terminals and scanners

Please attach this sheet to the device and ship to:

**ISR - International Services & Repair GmbH,
Donaustr. 1, DE-65451 Kelsterbach**

Invoice address:	Shipping address:
.....
.....
.....
Customer number if known:	Customer number if known:
Contact:	
Phone:	Fax:
E-Mail:	Order number:
Warranty: <input type="checkbox"/> Yes <input type="checkbox"/> No	
Serial device type:	Serial number:

Error description

Unit	Details		
Scan module	Does not read the barcodes (please enclose sample barcode)	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Reading distance not ok (please enclose sample barcode)	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	No laser beam or only laser point	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Other:	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
Keyboard	Keyboard Keys without function / Which one?	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Keys mechanically defective	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Trigger defective	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Other:	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
Radio module	Range too short	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	No connection	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Other:	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
Battery	Short life	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Not loaded	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Without function, please replace	<input type="checkbox"/>	
	Other:	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
Display	Without function	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Backlight defective	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Missing lines	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Mechanically defective	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Touch Screen defective	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Other:	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
General	Housing defective	<input type="checkbox"/>	
	Please replace wrist strap	<input type="checkbox"/>	
	Please replace stylus	<input type="checkbox"/>	
	Device loses settings	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Cannot be switched on	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
	Serial interface without function	<input type="checkbox"/> permanently	<input type="checkbox"/> temporary
Other:			
Other:			

Quotation in advance
Configuration / Software installation

Yes* Immediate repair unless device is beyond economical repair**
 Yes No

Data, signature, company stamp

*In case of refusal of a quotation in advance we will charge you 62,- EUR excl. shipping costs and VAT per device.

**beyond economical repair is if the repair costs will exceed the cost of a new unit price.

Please do not ship consumable materials or accessories like batteries, antennas, cables, holsters, pens, SIM-/ memory cards, manuals or original packings. We cannot guarantee their return!

During repair process every device will be reset to factory defaults. All files on the device will be lost! Please backup your data before shipping. ICS is not responsible for lost files or configurations.